



Dedicated and Responsible Scrap Sourcing

Silver Scrap SC

Quality Policy Management

It is our policy to provide a reliable and competitive supply of graded metals and plastics to the manufacturing industry alongside our total waste management solutions and material processing systems.

The management of Silver Scrap SC are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a Quality Management System which ensures that its services and products meet customer specification within agreed parameters of cost, quality and delivery. This is achieved by the use of Key Performance Indicators to measure the conformance to the above criteria and use this information as drivers for the continuous improvement throughout the Silver Scrap SC.

Silver Scrap SC's Quality Management System concentrates upon error prevention, by investigating processes, identifying errors and opportunities for errors, and implementing corrective and preventative action to correct and avoid such occurrences. Silver Scrap SC defines quality as the conformance of services and products to established and documented requirements derived from customer needs, employee expertise and experience. Systems are open to constant management examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

Silver Scrap SC is proud of its good reputation for responsible practices and dedicated customer care, which are a result of the company's ethical culture, skilled committed staff, and quality control over its services and products. It is Silver Scrap SC's policy to seek to operate to these standards continuously and to implement and operate fully BS EN ISO 9001:2018 quality assurance standards through registration and annual review.

The service scope for Silver Scrap SC involves the purchase, segregation and processing of waste materials including scrap metals for the steel and non-ferrous industry.

Suppliers to the company will be actively encouraged to improve the quality and reliability of their services and products.

Silver Scrap SC complies with all legislation relevant to its particular industry sector together with the Health and Safety at Work Act.

Silver Scrap SC has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is Silver Scrap SC's belief that, in applying these standards, policies and procedures, it will be able to operate to the requirements of its customers and industry accordingly.

Signed

Name: Alan Dariusz

Position: Director of Sales

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